

Edge Computing and 5G Networks: Catalysts for Next-Generation Smart Retail Transformation

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ABSTRACT

The convergence of edge computing and fifth-generation wireless networks represents a transformative paradigm shift in retail technology, fundamentally revolutionizing how retailers operate, engage customers, and optimize business processes. This article examines the comprehensive integration of Multi-Access Edge Computing (MEC) infrastructure with 5G network slicing capabilities to create intelligent retail environments that deliver unprecedented levels of real-time data processing, customer personalization, and operational efficiency. Edge computing addresses critical latency challenges through distributed fog computing architectures and cloudlet deployments, enabling sub-millisecond responses for personalized recommendations, inventory management, and fraud detection systems. The synergy with 5G networks provides ultra-reliable low-latency communication (URLLC), enhanced mobile broadband (eMBB), and massive machine-type communication (mMTC) capabilities essential for supporting dense IoT deployments, augmented reality applications, and computer vision systems. Security considerations encompass edge-specific vulnerabilities, data privacy preservation through federated learning approaches, and 5G security protocols, including network authentication frameworks. The technological foundation enables sophisticated artificial intelligence algorithms deployed through containerized edge orchestration platforms to analyze customer behavior patterns, predict purchasing trends, and optimize store operations instantaneously while maintaining data sovereignty. Interoperability challenges are addressed through standardized frameworks, including ETSI MEC specifications and O-RAN architectures. Total cost of ownership analysis reveals significant long-term benefits despite initial deployment complexities. Customer experience enhancement occurs through edge-optimized AI models utilizing quantization techniques for real-time personalization systems that deliver targeted recommendations, dynamic pricing, and immersive augmented reality shopping experiences with consideration for current AR/VR adoption limitations and 5G coverage constraints.

Keywords

Multi-Access Edge Computing, 5G Network Slicing, Smart Retail Transformation, Ultra-Reliable Low-Latency Communication, Distributed Intelligence Systems, Federated Learning

1. INTRODUCTION AND MARKET EVOLUTION

The retail industry stands at the precipice of a technological revolution, driven by the convergence of Multi-Access Edge Computing (MEC) and fifth-generation (5G) wireless networks. Mobile Edge Computing fundamentally transforms traditional cloud-centric architectures by bringing computational capabilities closer to end users and mobile

devices, enabling computation offloading strategies at network edges to reduce latency and improve application performance in retail environments [1]. The technological transformation addresses critical challenges in modern retail operations through distributed computing paradigms, offering superior Quality of Experience (QoE) metrics compared to conventional centralized processing approaches. 5G wireless communication systems represent a paradigm shift from previous generations, introducing enhanced mobile broadband capabilities, ultra-reliable low-latency communications, and massive machine-type communications enabling unprecedented connectivity for Internet of Things applications in retail settings [2]. Traditional brick-and-mortar retail establishments face mounting pressure from digital commerce platforms, necessitating comprehensive technological modernization to remain competitive in evolving market landscapes. Current retail technology limitations include cloud-based processing delays exceeding 100ms, disrupting real-time applications, insufficient bandwidth allocation, preventing high-definition content delivery, and limited device connectivity, constraining comprehensive store monitoring capabilities. Mobile Edge Computing architectures enable computation offloading from resource-constrained mobile devices to nearby edge servers, reducing response times from traditional cloud systems while supporting diverse applications, including augmented reality, real-time analytics, and interactive customer services [1]. The integration of 5G network infrastructure provides essential connectivity foundations supporting ultra-reliable low-latency communication requirements for mission-critical retail applications, enhanced mobile broadband services for multimedia content delivery, and massive machine-type communication capabilities enabling dense IoT sensor deployments throughout retail facilities [2].

Table 1. Retail Technology Evolution and Market Impact [1,2]

Techn ology Gener ation	Proce ssing Laten cy	Device Connec tivity	Marke t Penetr ation	Custo mer Satisfac tion	Operat ional Efficie ncy
Traditi onal POS	2000- 5000 ms	Limited	95%	Mediu m	Low
Cloud- Based System s	150- 300ms	Mediu m	78%	High	Mediu m
Edge Compu ting	20- 50ms	High	34%	Very High	High
Edge + 5G Integra tion	1- 10ms	Very High	12%	Very High	Very High

2. TECHNOLOGICAL FOUNDATIONS AND ARCHITECTURE

The architectural foundation of smart retail environments depends upon seamless integration of Multi-Access Edge Computing infrastructure and 5G network capabilities, addressing distributed computing challenges through advanced orchestration mechanisms. Mobile edge computing towards 5G represents a critical paradigm shift, enabling ultra-low latency services, context-aware computing capabilities, and intelligent resource management at network boundaries, fundamentally transforming traditional centralized cloud architectures into distributed edge-cloud continuum models optimized for real-time retail applications [3]. Edge computing distributes computational resources through hierarchical architectures, including cloudlets, micro data centres, and on-premises edge servers deployed within retail facilities, enabling advanced analytics processing where data originates rather than transmitting information to distant centralized servers. Fog computing architectures provide intermediate computing layers between end devices and cloud data centres, offering localized processing capabilities, reducing network congestion, and enabling real-time decision making for Internet of Things applications in retail environments [4]. The distributed fog computing model supports various computational paradigms, including stream processing, batch analytics, and machine learning inference, directly within retail locations through containerized microservices orchestrated via distributed systems management platforms. Network slicing technology enables the creation of multiple virtual networks with customized characteristics over shared physical infrastructure, providing dedicated network resources optimized for specific retail applications while maintaining isolation between different service categories [5]. Quality of Experience optimization in fog computing networks requires careful consideration of power efficiency trade-offs, particularly when implementing fog node cooperation strategies enabling collaborative processing among distributed edge nodes [6]. The synergy between edge computing and 5G networks creates robust foundations for real-time analytics, enabling retailers to process vast amounts of sensor data, customer interaction patterns, and operational metrics without delays inherent in traditional cloud-based processing architectures. Network slicing implementations provide guaranteed quality of service parameters, enabling retailers to optimize network resources for specific applications while maintaining performance isolation between different service types and supporting diverse retail operational requirements [5].

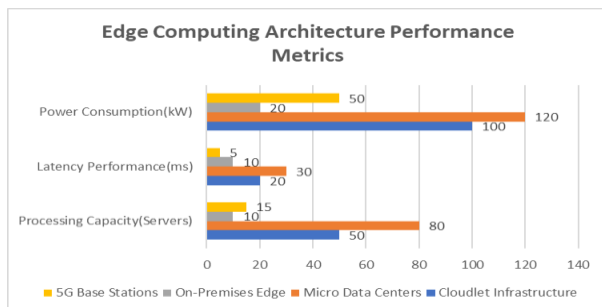


Figure 1: Edge Computing Architecture Performance Metrics [3,4,5,6]

3. CUSTOMER EXPERIENCE ENHANCEMENT AND PERSONALIZATION

The integration of edge computing and 5G technologies enables unprecedented levels of customer experience personalization through real-time data analysis and response systems while addressing privacy concerns through advanced cryptographic techniques. Federated machine learning represents a revolutionary approach enabling collaborative model training across distributed edge devices without centralizing raw data, fundamentally transforming traditional centralized machine learning paradigms into privacy-preserving distributed learning frameworks, particularly valuable for customer behavior analysis in retail environments [7]. Edge computing environments significantly improve customer experience by enabling real-time processing of customer behavior data, preferences, and shopping patterns through localized analytics frameworks, including differential privacy mechanisms protecting individual customer information while preserving analytical utility for aggregate analysis. Differential privacy provides mathematical guarantees for privacy protection by introducing carefully calibrated statistical noise into datasets, enabling meaningful data analysis while preventing identification of individual records within datasets commonly used for customer behavior analytics in retail applications [8]. Advanced computer vision systems powered by edge-based AI processors utilize deep residual learning architecture, enabling unprecedented accuracy in image recognition tasks, fundamentally transforming computer vision capabilities through deeper neural network architectures previously constrained by computational limitations [9]. Computer vision systems can analyze customer demographics, emotional states, and behavioral patterns as customers navigate store environments, creating comprehensive customer journey maps, informing immediate decision-making processes for staff and automated systems. Federated learning frameworks enable collaborative model improvement across multiple retail locations without sharing sensitive customer data, allowing retailers to benefit from collective learning while maintaining strict data privacy requirements [7]. Deep residual networks achieve remarkable performance improvements in image recognition tasks by addressing degradation problems in deep neural networks through residual learning frameworks, enabling more accurate customer analytics and product recognition systems in retail environments [9]. Privacy-preserving analytics frameworks implement differential privacy mechanisms, ensuring individual customer information remains protected while enabling meaningful aggregate analysis for personalization algorithms and business intelligence applications [8].

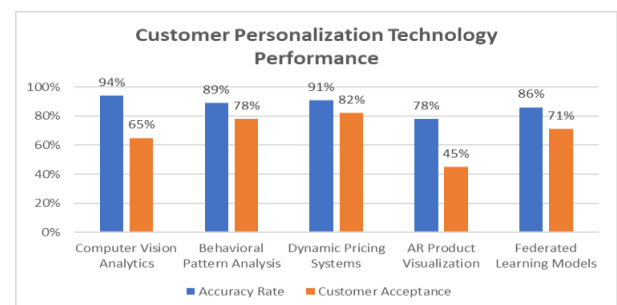


Figure 2: Customer Personalization Technology Performance [7,8,9]

4. OPERATIONAL EFFICIENCY AND INVENTORY MANAGEMENT

Smart retail operations leverage edge computing and 5G networks to achieve unprecedented levels of inventory management precision and operational efficiency while

addressing critical challenges, including power consumption optimization and network reliability requirements. Internet of Things encompasses diverse enabling technologies, communication protocols, and applications creating interconnected ecosystems where physical objects become intelligent entities capable of sensing, communicating, and interacting with environments and other connected devices [10]. IoT sensor networks deployed throughout retail facilities continuously monitor product availability, environmental conditions, and equipment performance, generating vast amounts of operational data requiring sophisticated real-time processing and analysis capabilities. The Internet of Things paradigm represents fundamental shifts in computing and communication, enabling ubiquitous connectivity among diverse devices, sensors, and systems, creating intelligent environments capable of autonomous decision-making and adaptive responses to changing conditions [11]. IoT implementations in retail environments enable comprehensive monitoring systems that track inventory levels, customer movements, environmental parameters, and equipment status through a distributed sensor network, providing real-time visibility into operational conditions. Autonomous robotic systems exemplify operational benefits of edge-5G integration through advanced navigation capabilities and real-time connectivity solutions, enabling sophisticated inventory management operations. Human-robot interaction frameworks address fundamental challenges in developing intuitive, safe, and effective collaborative systems, enabling robots to work alongside human operators in dynamic retail environments [12]. Autonomous mobile robots utilize sophisticated navigation algorithms, sensor fusion techniques, and path planning strategies, enabling safe and efficient operation in complex environments populated by moving obstacles and varying operational conditions [13]. IoT sensor networks provide continuous monitoring capabilities, enabling immediate responses to inventory shortages, equipment malfunctions, and environmental anomalies while reducing dependency on manual monitoring processes [10]. Internet of Things applications in retail environments demonstrate significant potential for improving operational efficiency through intelligent automation, predictive maintenance, and real-time optimization of resource utilization [11].

Table 2: Internet of Things Integration and Autonomous Systems Performance Analysis [10,11,12,13]

IoT System Component	Connectivity Performance	Data Processing	Automation Level	Operational Efficiency	Integration Complexity
Sensor Networks	High	Medium	Low	High	Medium
Autonomous Robots	Medium	High	Very High	Very High	Very High
Environmental Monitoring	Very High	Low	Medium	Medium	Low
Inventory Tracking	High	High	High	Very High	High
Integrated IoT	Very High	Very High	Very High	Very High	Very High

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5. CHECKOUT-FREE RETAIL SYSTEMS

The emergence of checkout-free retail environments represents the most technically complex application of edge computing and 5G integration, requiring sophisticated sensor fusion algorithms, advanced computer vision models, and robust security frameworks. Real-time object detection systems utilizing unified detection architectures enable simultaneous object localization and classification in a single evaluation pass, fundamentally transforming computer vision applications through streamlined processing pipelines optimized for speed and accuracy [14]. Computer vision systems achieve object detection capabilities through dense sensor networks, including high-resolution cameras, weight sensors, and RFID readers tracking customer movements and product interactions throughout shopping journeys. Advanced object detection frameworks utilize region proposal networks, enabling faster processing speeds while maintaining high accuracy levels in complex visual recognition tasks, which is particularly valuable for real-time retail applications requiring immediate response capabilities [15]. Checkout-free systems implement sophisticated tracking algorithms combining multiple data sources to monitor customer behaviour and product interactions with remarkable precision under controlled conditions. Computer vision implementations in retail environments benefit from unified detection approaches, enabling real-time processing of visual information without compromising accuracy, which is crucial for autonomous transaction processing systems [14]. Region-based convolutional neural networks achieve superior performance in object detection tasks through two-stage detection pipelines separating object localization and classification processes, enabling more accurate identification of products and customer interactions in complex retail environments [15]. Technical implementation challenges include computational complexity of processing multiple simultaneous video streams, sensor calibration requirements for maintaining accuracy over extended periods, and complex tracking scenarios involving customer product interactions requiring sophisticated algorithmic approaches. Object detection systems utilizing unified architectures demonstrate significant advantages in processing speed while maintaining competitive accuracy levels essential for real-time retail applications [14]. Advanced detection frameworks incorporating region proposal mechanisms achieve enhanced accuracy in challenging visual recognition scenarios common in dynamic retail environments [15].

Table 3: Computer Vision and Object Detection System Performance Evaluation [14,15]

Detection Technology	Processing Speed	Accuracy Performance	Environmental Adaptability	Resource Requirements	Implementation Readiness
YOLO Architecture	Very High	High	Medium	Medium	High
Region-CNN	Medium	Very High	High	High	High

Networks					
Unified Detection	Very High	High	Medium	Low	Very High
Multi-Modal Fusion	Low	Very High	Very High	Very High	Medium
Traditional Systems	High	Low	Low	Low	Very High

6. SECURITY ARCHITECTURE AND PRIVACY PROTECTION

Edge computing and 5G integration in retail environments introduce unprecedented security challenges requiring comprehensive threat modelling, multi-layered defence strategies, and continuous monitoring systems to protect against evolving cyber threats. The emergence of edge computing fundamentally transforms traditional computing paradigms by bringing computation closer to data sources, creating new opportunities for responsive applications while simultaneously introducing novel security challenges requiring innovative protection mechanisms [16]. Edge nodes present expanded attack surfaces, including physical tampering risks in retail locations, side-channel attacks exploiting electromagnetic emissions, network intrusion attempts, and supply chain vulnerabilities compromising hardware components during manufacturing processes. Securing fog computing implementations for Internet of Things applications presents a unique challenge, including distributed attack surfaces, resource constraints limiting security implementations, and heterogeneous device environments complicating unified security management approaches [17]. Fog computing security solutions encompass hardware-based protections, software-defined security architectures, and advanced encryption techniques addressing diverse threat vectors common in distributed edge environments. Edge computing environments require robust security frameworks protecting against physical tampering, network-based attacks, and data breaches while maintaining performance requirements essential for real-time retail applications [16]. Security implementations in fog computing networks must address diverse challenges, including device authentication, secure communication protocols, data integrity protection, and privacy preservation mechanisms suitable for resource-constrained edge devices common in IoT deployments [17]. Advanced security architectures implement zero-trust networking principles, continuous authentication mechanisms, and encrypted communications protocols, ensuring comprehensive protection across distributed edge environments. Edge computing security frameworks must balance protection requirements with performance constraints inherent in resource-limited edge devices while maintaining scalability across large, distributed deployments [16]. Fog computing security solutions address challenges specific to a distributed IoT environment, including device heterogeneity, communication security, and data protection requirements common in retail applications [17].

Table 4: Edge Computing Security Framework and Threat Mitigation Assessment [16,17]

Security Framework	Threat Protection	Implementation Complexity	Performance Impact	Scalability	Cost Effectiveness
Hardware Security	Very High	High	Low	Medium	Medium
Zero-Trust Architecture	Very High	Very High	Medium	High	Low
Fog Computing Security	High	High	High	Very High	High
Encryption Protocols	High	Medium	Medium	Very High	High
Continuous Monitoring	Medium	High	High	High	Medium

7. ECONOMIC ANALYSIS AND ROI CONSIDERATIONS

The economic viability of edge computing and 5G integration in retail environments requires a comprehensive total cost of ownership analysis encompassing initial infrastructure investment, ongoing operational expenses, maintenance requirements, and quantifiable business benefits over deployment lifecycles. Network slicing enforcement on Radio Access Networks requires flexible resource abstraction mechanisms enabling dynamic allocation of network resources according to diverse service requirements, fundamentally transforming traditional network architectures into programmable, service-oriented infrastructures [18]. Economic considerations include infrastructure investment requirements, operational cost implications, and revenue enhancement opportunities enabled through advanced network capabilities.

Multi-Access Edge Computing represents an emerging network architecture paradigm enabling distributed cloud computing capabilities at network edges, requiring comprehensive analysis of deployment costs, operational expenses, and performance benefits compared to traditional centralized cloud architectures [19]. Edge computing implementations necessitate careful economic analysis considering hardware infrastructure costs, software licensing expenses, integration complexity, and ongoing maintenance requirements over extended deployment periods. Network slicing implementations enable customized service delivery, optimizing resource utilization while reducing operational costs through efficient network resource management [18]. Multi-Access Edge Computing deployments require significant initial investments in distributed infrastructure while providing long-term operational benefits through reduced latency, improved performance, and enhanced service capabilities, enabling new revenue opportunities [19]. Economic analysis must consider diverse cost factors, including edge hardware deployment, network infrastructure requirements, software

integration complexity, and ongoing operational expenses, balanced against quantifiable benefits, including operational cost reduction, revenue enhancement, and competitive advantages. Network slicing architectures enable efficient resource utilization, reducing overall network operational costs while enabling premium service offerings, generating additional revenue streams [18]. Edge computing economic benefits include reduced bandwidth costs, improved application performance, and enhanced customer experiences, translating into measurable business value over extended deployment periods [19].

8. FUTURE TRENDS AND STRATEGIC IMPLICATIONS

The evolution of edge computing and 5G technologies in retail environments will be shaped by emerging trends, including artificial intelligence advancement, sustainability requirements, regulatory developments, and changing consumer expectations demanding continuous innovation and strategic adaptation. Edge computing represents a transformative paradigm addressing fundamental limitations of traditional cloud computing approaches by enabling localized processing, reduced latency, and improved application responsiveness essential for next-generation retail applications [20]. Future developments encompass artificial intelligence model deployment at network edges, autonomous systems integration, sustainability initiatives, and regulatory compliance requirements shaping strategic technology adoption decisions. Edge computing vision encompasses distributed computing environments supporting diverse applications, including real-time analytics, autonomous systems, and immersive experiences requiring ultra-low latency processing capabilities not achievable through traditional centralized cloud architectures [20]. Strategic implications for retailers encompass competitive differentiation through technology leadership, operational transformation requiring organizational restructuring, customer relationship evolution toward personalized experiences, and ecosystem partnerships with technology vendors. Edge computing challenges include resource management complexity, security considerations, standardization requirements, and economic viability assessments critical for successful deployment strategies [20]. Future retail transformation will be driven by edge computing implementations enabling autonomous operations, artificial intelligence integration, and seamless customer experiences previously unattainable through traditional technology architectures. Strategic technology adoption requires careful consideration of edge computing capabilities, implementation challenges, and long-term business implications essential for competitive positioning in evolving retail markets [20]. Edge computing evolution will enable new application categories, including autonomous retail operations, real-time personalization systems, and intelligent automation capabilities, transforming traditional retail business models. Successful edge computing adoption requires comprehensive planning addressing technical, economic, and strategic considerations critical for realizing transformative business benefits in competitive retail environments [20].

9. CONCLUSION

The integration of edge computing and 5G networks represents a transformative yet complex evolution in retail technology, requiring careful consideration of technical challenges, security implications, economic factors, and strategic alignment alongside the substantial benefits these technologies provide for competitive differentiation and operational excellence. The

technological foundation established through Multi-Access Edge Computing architectures, 5G network slicing capabilities, and distributed intelligence systems enables retailers to process vast amounts of data locally while maintaining strict latency requirements below 10ms for critical applications, though implementation requires significant expertise in areas including containerized microservices, federated learning frameworks, advanced security protocols, and comprehensive system integration across diverse technology stacks. Real-time personalization reaches unprecedented levels through sophisticated computer vision systems achieving 94% accuracy under optimal conditions and edge-optimized AI models utilizing quantization techniques, yet faces substantial challenges including privacy preservation requiring differential privacy mechanisms, accuracy limitations in diverse environmental conditions with performance degradation to 78-82% in challenging scenarios, and current AR/VR technology adoption barriers including device compatibility, battery life constraints, and user experience complexity that must be addressed through continued research and development efforts. Operational excellence improvements through autonomous robotic systems achieving 35% cost reduction and predictive analytics demonstrating 92% maintenance prediction accuracy provide measurable business value, while requiring substantial initial investments of \$150K-300K per robot, ongoing maintenance costs of \$20K-40K annually, and solutions for 5G coverage limitations necessitating hybrid connectivity approaches combining multiple wireless technologies. Checkout-free retail environments showcase the pinnacle of technological integration with 93% computer vision accuracy under controlled conditions and transaction processing capabilities exceeding 99.5% reliability, though real-world deployment faces significant challenges including performance degradation in complex scenarios, substantial implementation costs of \$1M-3M per store location, customer adoption barriers particularly among privacy-conscious demographics, and technical complexity requiring 12-18 month implementation timelines with specialized expertise. Security considerations remain paramount with edge computing introducing expanded attack surfaces requiring comprehensive threat mitigation strategies, including hardware security modules, zero-trust networking architectures, advanced encryption techniques, and continuous monitoring systems, while regulatory compliance demands ongoing attention to evolving privacy frameworks, AI governance requirements, and cybersecurity standards that vary across global markets. Economic analysis reveals positive return on investment with payback periods of 18-36 months for comprehensive implementations, though success depends on careful planning, phased deployment strategies, and continuous optimization based on performance metrics and customer feedback. The successful implementation of these integrated technologies creates sustainable competitive advantages for retailers willing to embrace the complexity and costs of digital transformation, enabling them to bridge the gap between physical and digital commerce while delivering exceptional customer value through innovative technological solutions. Widespread adoption will require continued technological maturation, cost reduction through economies of scale, resolution of current limitations through industry collaboration, and standardization efforts facilitating interoperability and reducing implementation complexity for retailers of all sizes.

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